# **Pre Paid Cards Management**





#### **Overview**

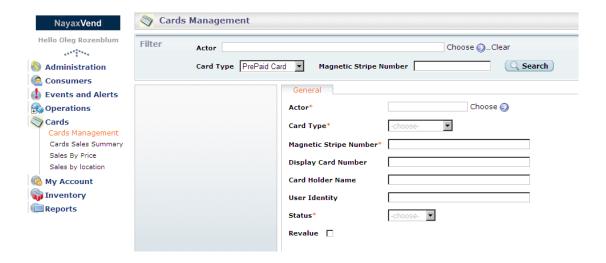
Nayax Virtual Credit System allows Vending Operators to provide an Electronic Purse for vending machines at work places, Provides Ability for HR to Create and Manage Employee's Cards and View Sales Reports

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#### 1. Creating a New Card:

After logging in to the system, click on the "Card Management" Page Under the "Cards" Group:



Initially the General Card form is blank, which means you can begin adding a new card to the System, if not click on "Add New Card" button on the bottom of the screen.

#### 1.1. Actor Types:

In order to add a card Select the actor type to associate the card with (Operator/Area/Route/Institute):





If Actor chosen is <u>Institutes</u> the card will be able to make purchases at machines with the selected institute associated (association of institutes to machines will be done by Nayax)

If the Actor chosen is **Operator** - the card will able to make purchases at machines under the selected Operator (including all areas and routes)

If the Actor Chosen is <u>Area</u> the card will be able to make purchases at machines under the selected Area (including all routes)

If the actor chosen is **Route** the card will be able to make purchases only at machine under the selected Route

#### 1.2. Card types:

Employee Card – Technician Card used to initiate a DEX read on swipe

**Refund Card** – Card with preloaded credit – used to track refunds

Pre-Paid Card – Card with preloaded credit

Revalue Card - Card with or without preloaded credit - has ability to charge card with cash

#### 1.3. Pre-Paid Card Limitations

#### Money / Transactions (check box) -

If money credit (marked) the limitations are:

Day Limit – amount allowed per each day

Month Limit – total amount allowed per month

If transactions credit (unmarked) the limitations are:

Day Transactions – amount of transactions allowed per each day

Month Transactions – total transactions amount allowed per month

#### Accumulated Credit (check box) -

If marked the amount of Month Limit (Money/Transactions)

Will be added to the card's existing/remaining credit automatically end of each month

## Single Use (check box) -

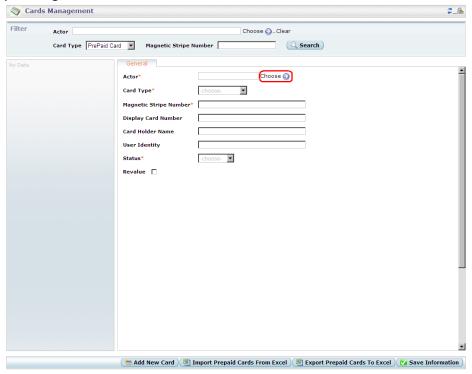
If marked card will not replenish credit at the end of each month, remaining credit will be transferred to next month until credit is exhausted

#### Revalue (check box) -

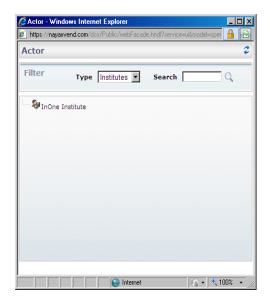
If marked gives the ability to charge card credit with cash at the vending machine

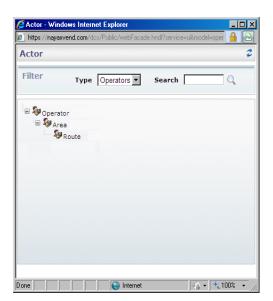
## 1.4. Creating a single card

Begin by Clicking "Choose" Actor:

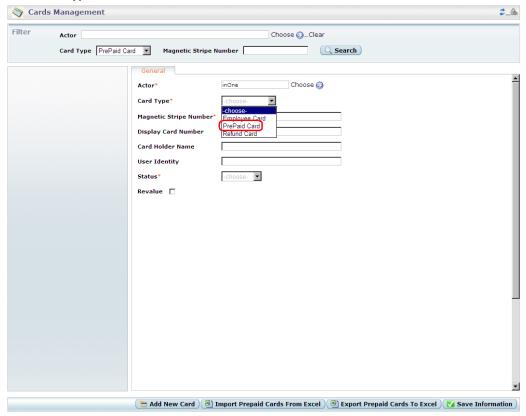


Actor window will popup: Click to select Operator or Institute

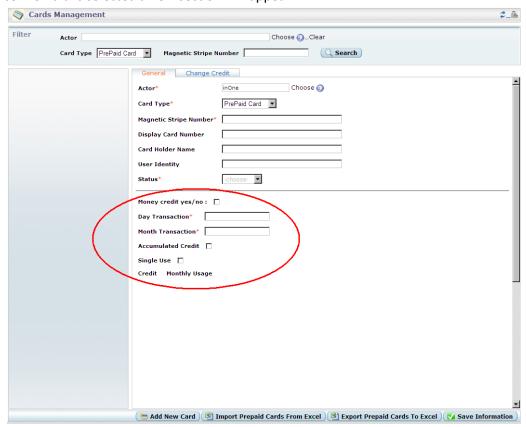




## Choose Card Type – Pre-Paid Card:



#### Once Pre-Paid is selected a new section will appear:



Proceed filling the empty fields:

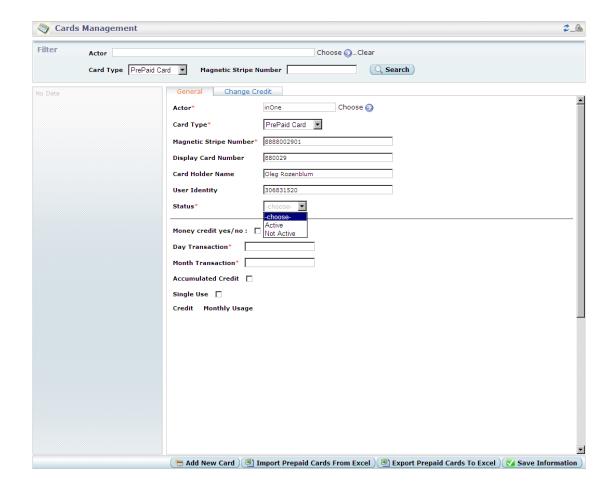
Magnetic Stripe Number – Numeric Value encoded on MAG Stripe of the card

Display Card Number – Numeric Value Printed on the card front or back

Card Holder Name - Employee Name

User Identity - Employee work ID or Social ID

**Status** – Card Activation/ Deactivation



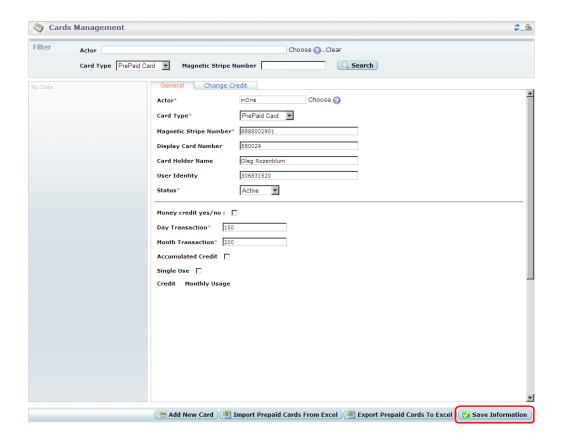
#### **IMPORTANT:**

When creating a new card make sure you have the correct Magnetic Stripe number Once card is created you will no longer be able to change the Magnetic Stripe number

<sup>\*</sup> Created Cards can **NOT** be deleted – Instead Card Status can be changed to "**Not Active**"

## 1.4.1 To create a card with Transactions Credit – leave the check box unmarked

Fill in the Day Limit / Month limit / Accumulated Credit (Optional) / Single use (Optional)



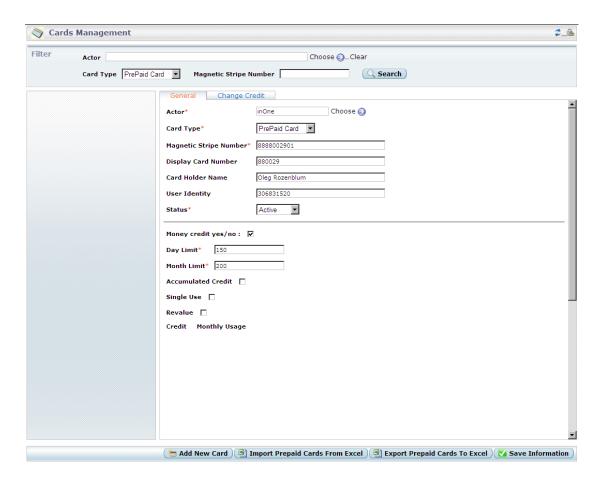
#### **IMPORTANT:**

When creating a new card make sure you have the correct Magnetic Stripe number Once card is created you will no longer be able to change the Magnetic Stripe number

- \* The card will be created with Credit of Month Limit Amount
- \* Created Cards can **NOT** be deleted Instead Card Status can be changed to "**Not Active**"

## 1.4.2 To create a card with Money Credit – mark the check box

Fill in the Day Limit / Month limit / Accumulated Credit (Optional) / Single use (Optional) (Leave Revalue unmarked)

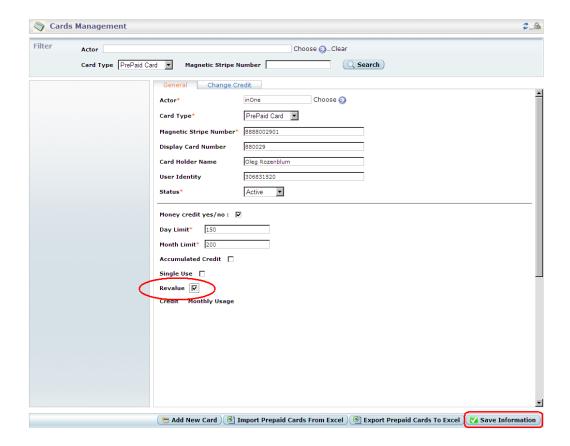


#### **IMPORTANT:**

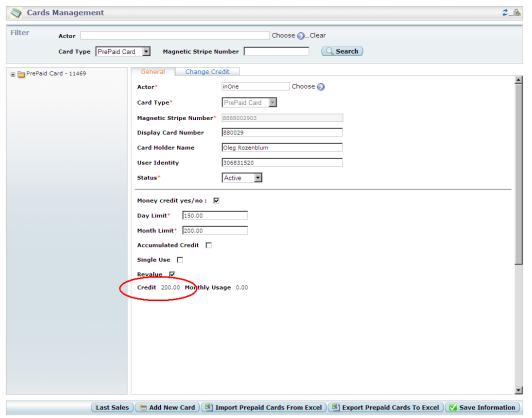
When creating a new card make sure you have the correct Magnetic Stripe number Once card is created you will no longer be able to change the Magnetic Stripe number

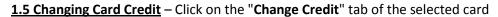
- \* The card will be created with credit of Month Limit Amount
- \* Created Cards can **NOT** be deleted Instead Card Status can be changed to "**Not Active**"

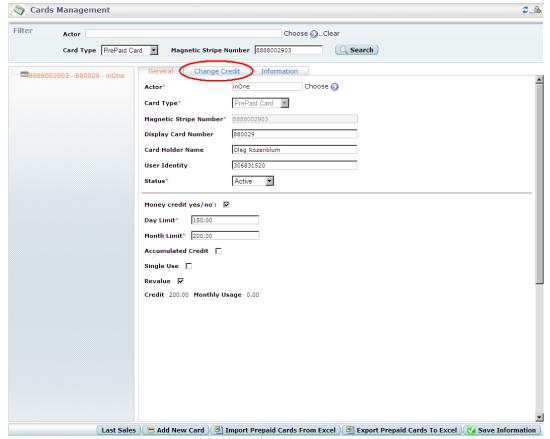
<u>1.4.3 To create a **Revalue** card</u> – repeat Pre-Paid Card steps and mark Revalue check box (For Revalue feature to work Server and Machine MUST be configured to allow Revalue)



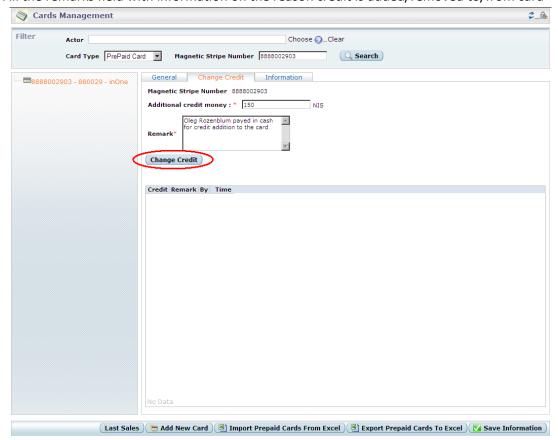
When information is saved the card receives credit:



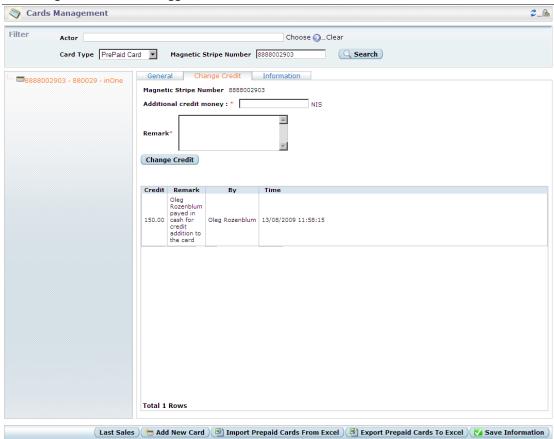




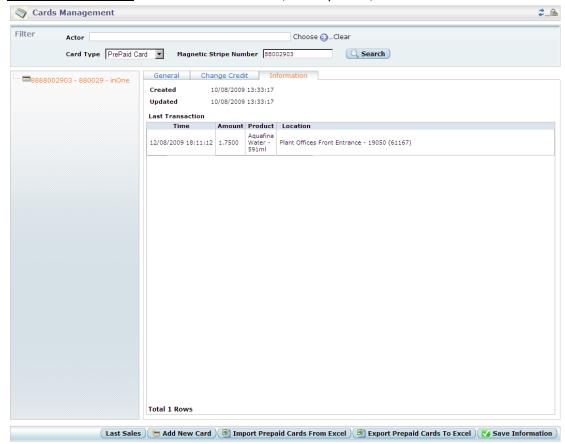
On the "Change Credit" tab - fill in the credit amount to be added / removed (Use "-" sign) Fill the remarks field with information on the reason credit is added/removed to/from card



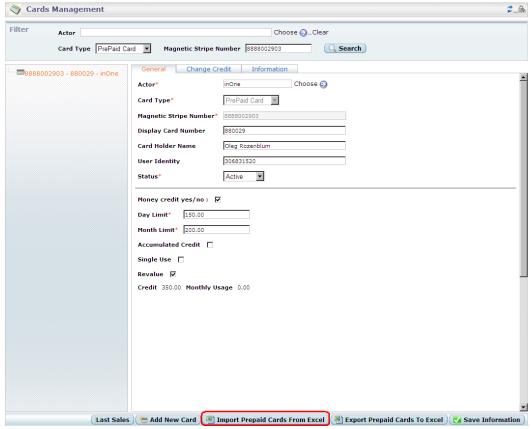
#### The changes made will be logged below



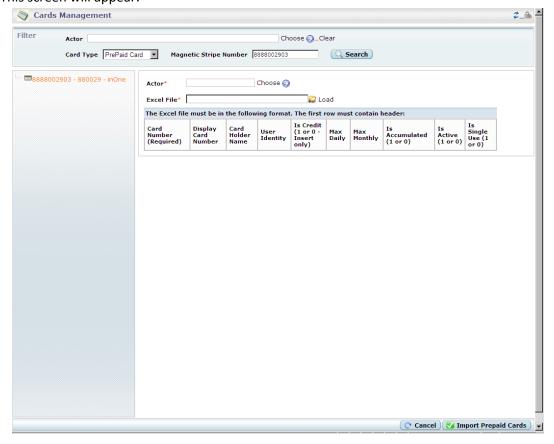
#### 1.6 Card Information - Contains: date created, date updated, last transaction information



2. Importing Cards using Excel sheet – to begin importing click "Import Pre-Paid Cards"



This screen will appear:



#### 2.1 Creating several Cards

Step One - Prepare file

Step Two - Import file

#### 2.1.1 Preparing the Excel file for Import

Excel file format – Must be created and saved as Excel 97-2003 Workbook (\*.xls)

The first row must contain Header in the following format:

<u>Card Number</u> – Numeric Value encoded on MAG Stripe of the card

<u>Display Card Number</u> – Numeric Value Printed on the card front or back

**<u>Card Holder Name</u>** – Employee Name

<u>User Identity</u> - Employee work ID or Social ID (not mandatory)

## <u>Is Credit (1 or 0 – Insert Only)</u> – Determines Card Type:

- 0 Transaction Credit
- 1 Money Credit

Insert Only - i.e. - will apply for creating new cards only;

You will not be able to change the Type of an existing card using an Excel sheet

Max Daily - Daily limit amount - Money or Transaction Credit

Max Monthly - Monthly limit amount - Money or Transaction Credit

#### Is Accumulated (1 or 0) -

- 0 No Accumulation
- 1 Amount of Month Limit (Money/Transactions)

Will be added to the card's existing/remaining credit automatically end of each month

#### Is Active (1 or 0) - Card Status

- 0 Not Active
- 1 Active

#### Is Single Use (1 or 0) -

- 0 NOT Single use
- 1 Card will not replenish credit at the end of each month; remaining credit will be transferred to next month until credit is exhausted

#### The End Result should look like this:

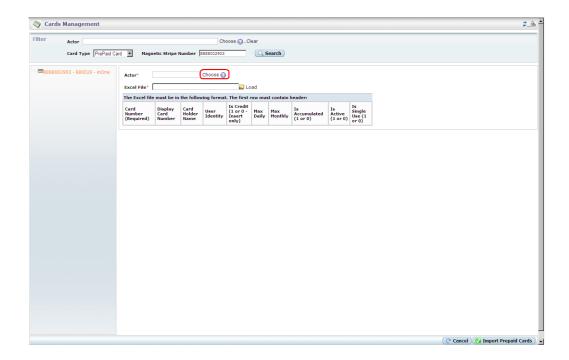
	А	В	С	D	Е	F	G	Н		J
1	Card Number	Display Card Number	Card Holder Name	User Identity	Is Credit (1 or 0)	Max Daily	Max Monthly	Is Accumulated (1 or 0)	Is Active (1 or 0)	Is Single Use (1 or 0)
2	0000000627657455	44950	Nelson		1	50.00	50.00	0	1	0
3	0000000627657474	44958	April		1	5.00	100.00	0	1	0
4	0000417720071532	14765	CNRL Staff		1	10.50	325.50	0	1	0
5	0000417720134343	23665	CNRL Staff		1	10.50	325.50	0	1	0
6	0000417720205533	34221	CNRL Staff		1	10.50	325.50	0	1	0
7	0000417720205702	34273	CNRL Staff		1	10.50	325.50	0	1	0
8	0000417720444521	56122	Arless Black		1	20.00	100.00	0	1	0
9	0000417720610371	100476	Linda Kroeker		1	500.00	5000.00	0	1	0
10	0000417720624233	103501	Jen Mercer		1	500.00	5000.00	0	1	0
11	0000417720760704	127202	CNRL Staff Front		1	10.50	325.50	0	1	0
12	0000417720761255	127318	Matt Brown		1	1000.00	10000.00	0	1	0
13	0000417720761367	127355	CNRL Staff Front		1	10.50	325.50	0	1	0
14	0000417720763624	87756	Eric Landry		1	5.00	100.00	0	1	0
15	0000417720764117	128039	CNRL Staff Front		1	10.50	325.50	0	1	0
16	0000417720764153	128053	Darius		1	1000.00	1000.00	0	1	0
17	0000417720764766	128251	Valerie Houde		1	1000.00	10000.00	0	1	0
18	0000417720764777	128255	Randy Nickerson		1	1000.00	10000.00	0	1	0
19	0000417720765350	128372	CNRL Staff Front		1	10.50	325.50	0	1	0
20	0000417720765372	128381	CNRL Staff Front		1	10.50	325.50	0	1	0
21	0000417721000131	69966	Dave Noel		1	5.00	100.00	0	1	0
22	0000417721007037	132879	CNRL Staff		1	10.50	325.50	0	1	0
23	0000417721014363	134265	JoeRae Dilcox		1	1000.00	10000.00	0	1	0
24	0000417721022762	135929	Ron Gillespie		1	500.00	5000.00	0	1	0
25	0000417721026117	136743	Ashley Hooligan		1	1000.00	10000.00	0	1	0
26	0000517720001667	475	Martha Clarke		1	500.00	5000.00	0	1	0
27	0000517720356350	61044	Kyle Fauchon		1	5.00	100.00	0	1	0
28	0000517720435703	73185	Nina Whalen		1	500.00	5000.00	0	1	0
29	0000517720453411	76676	Karen Befus		1	500.00	5000.00	0	1	0
30	0000517720523046	86803	Barbara Crowley		1	500.00	5000.00	0	1	0
31	0000517720547734	92142	CNRL Staff Front		1	10.50	325.50	0	1	0
32	0000517720554112	93221	Allan Knight		1	500.00	5000.00	0	1	0
33	0000517720560746	94451	Darius		1	1000.00	1000.00	0	1	0

#### IMPORTANT:

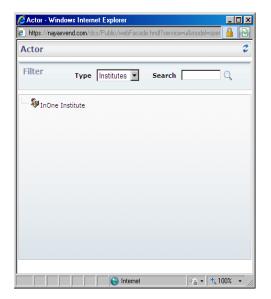
When Preparing the file make sure you have the correct Magnetic Stripe number Once card is created you will no longer be able to change the Magnetic Stripe number

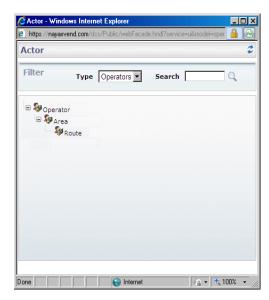
- \* The card will be created with credit of Month Limit Amount
- \* Created Cards can **NOT** be deleted; Instead Card Status can be changed to "**Not Active**" by setting "**Is Active**" to 0 (zero)

## 2.1.2 Importing the Excel file into the System - Click "Choose" Actor

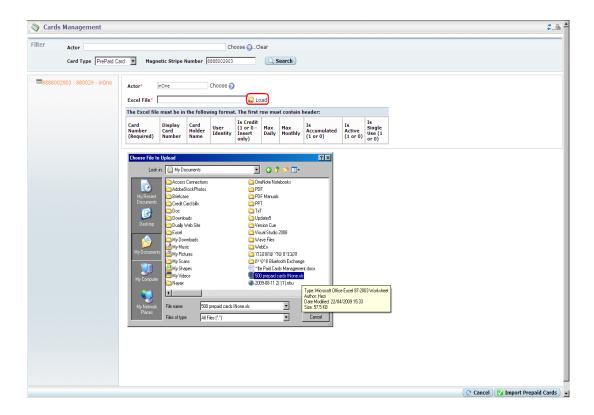


Actor window will popup:
Select Operator or Institute to Import Cards

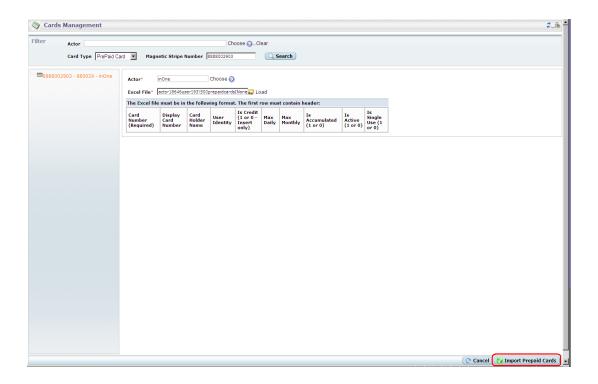


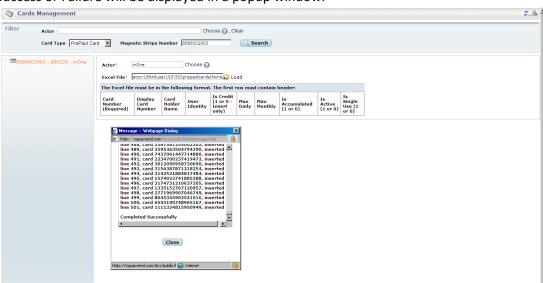


## Click "Load" and select the prepared file to upload



## After File is loaded click on the "Import Prepaid Cards" button



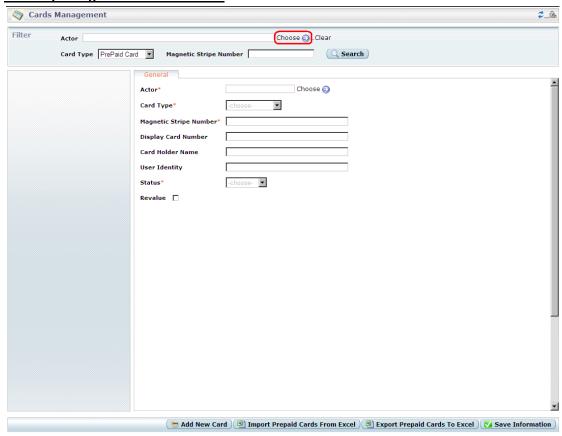


Success or Failure will be displayed in a popup window:

#### 2.2 Updating existing Cards

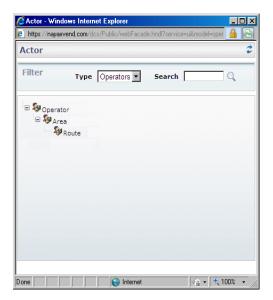
To update existing cards you need to Export the cards from the system, Modify the file to suit your needs and Import the modified file into the system

## 2.2.1 Exporting Cards to Excel sheet - in the Filter section click "Choose" Actor

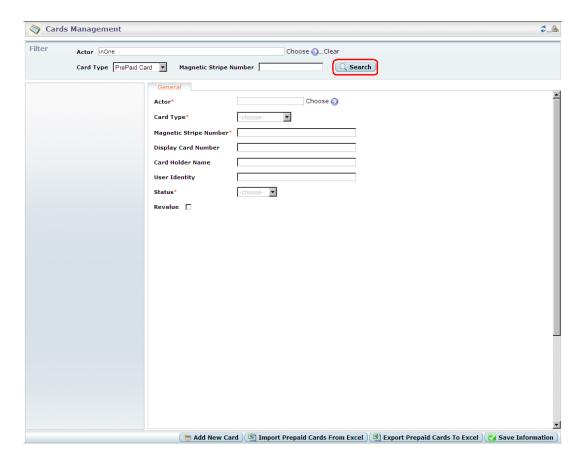


Actor window will popup:
Select Operator or Institute to Export Cards

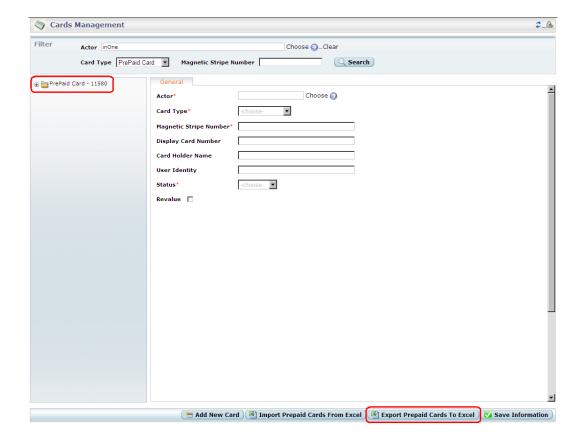




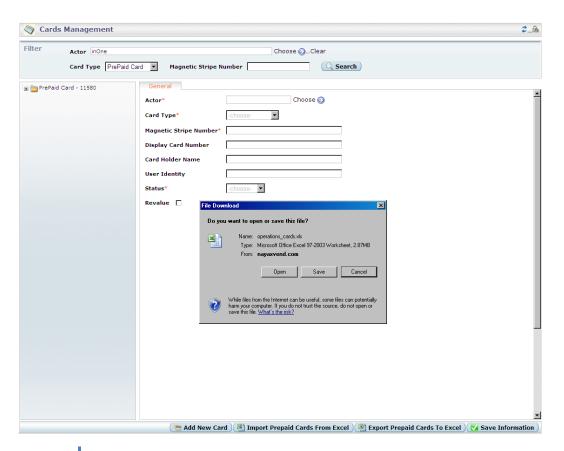
Once Actor selected click "Search" for the cards list to generate



## Once list generated click "Export Prepaid Cards to Excel"



#### And save the Excel file on your computer



## **2.2.2 Modifying Excel for Update** – Open the file saved on your computer

You can update only the fields marked in yellow

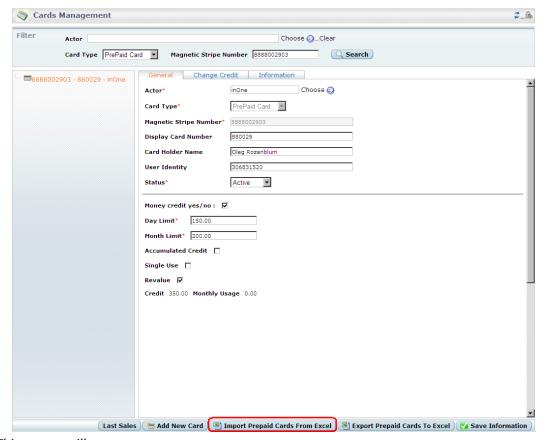
	Α	В	С	D	Е	F	G	Н		J
	card number	display card string	card holder name	card user	is credit	daily max	monthly max	is accumulat	is active	is single use
				identity id			max	ed		use
2	0000000627657455	44950	Nelson		1	50.00	50.00	0	1	0
3	0000000627657474	44958	April		1	5.00	100.00	0	1	0
4	0000417720002374	638	7.0111		1	10.50	325.50	0	1	0
5	0000417720003023	777			1	10.50	325.50	0	1	0
6	0000417720004251	1108			1	10.50	325.50	0	1	0
7	0000417720005474	1438			1	10.50	325.50	0	1	0
8	0000417720005632	1485			1	10.50	325,50	0	1	0
9	0000417720006433	1677			1	10.50	325,50	0	1	0
10	0000417720013000	2816			1	10.50	325.50	0	1	0
11	0000417720014263	3161			1	10.50	325.50	0	1	0
12	0000417720014744	3314			1	10.50	325.50	0	1	0
13	0000417720016612	3781			1	10.50	325.50	0	1	0
14	0000417720017040	3856			1	10.50	325.50	0	1	0
15	0000417720020505	4258			1	10.50	325.50	0	1	0
16	0000417720021357	4471			1	10.50	325.50	0	1	0
17	0000417720023210	4932			1	10.50	325.50	0	1	0
18	0000417720025126	5419			1	10.50	325.50	0	1	0
19	0000417720025544	5554			1	10.50	325.50	0	1	0
20	0000417720026446	5779			1	10.50	325.50	0	1	0
21	0000417720026701	5856			1	10.50	325.50	0	1	0
22	0000417720026732	5869			1	10.50	325.50	0	1	0
23	0000417720027117	5927			1	10.50	325.50	0	1	0
24	0000417720031541	6576			1	10.50	325.50	0	1	0
25	0000417720031572	6589			1	10.50	325.50	0	1	0
26	0000417720032146	6707			1	10.50	325.50	0	1	0
27	0000417720032175	6718			1	10.50	325.50	0	1	0
28	0000417720032276	6751			1	10.50	325.50	0	1	0
29	0000417720032773	6909			1	10.50	325.50	0	1	0
30	0000417720033543	7089			1	10.50	325.50	0	1	0
31	0000417720035114	7462			1	10.50	325.50	0	1	0
32	0000417720037237	8015			1	10.50	325.50	0	1	0
33	0000417720040226	8267			1	10.50	325.50	0	1	0
34	0000417720042172	8765			1	10.50	325.50	0	1	0
35	0000417720042664	8922			1	10.50	325.50	0	1	0
36	0000417720042756	8951			1	10.50	325.50	0	1	0
37	0000417720043353	9077			1	10.50	325.50	0	1	0
38	0000417720043665	9178			1	10.50	325.50	0	1	0
39	0000417720045322	9577			1	10.50	325.50	0	1	0
40	0000417720045377	9599			1	10.50	325.50	0	1	0
41	0000417720047670	10204			1	10.50	325.50	0	1	0
42	0000417720051464	10650			1	10.50	325.50	0	1	0

Card Number – Magnetic Stripe Number – Can NOT be modified

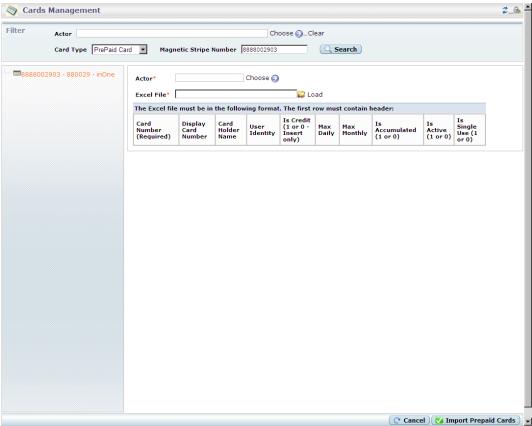
Is Credit – Card Type: Money / Transaction Credit - Can NOT be updated using an Excel sheet

Save file after updating the desired fields

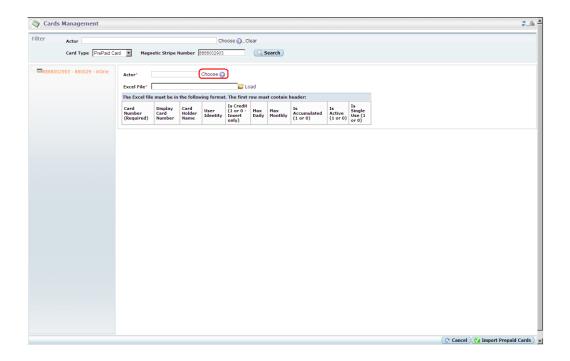
## 2.2.3 Importing Excel file to update cards - to begin importing click "Import Pre-Paid Cards"



#### This screen will appear:

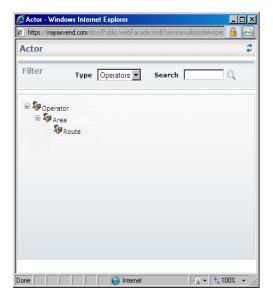


#### Click "Choose" Actor \*



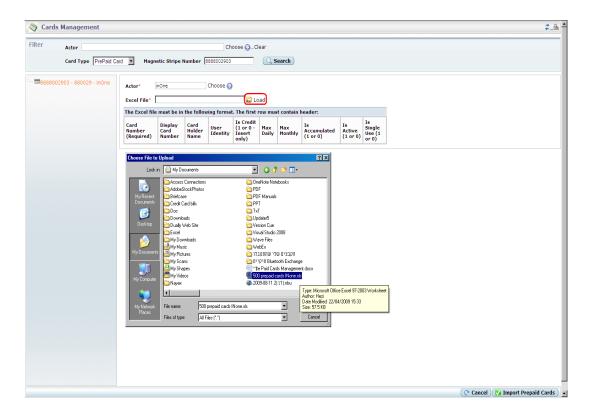
Actor window will popup:
Select Operator or Institute to Import Cards



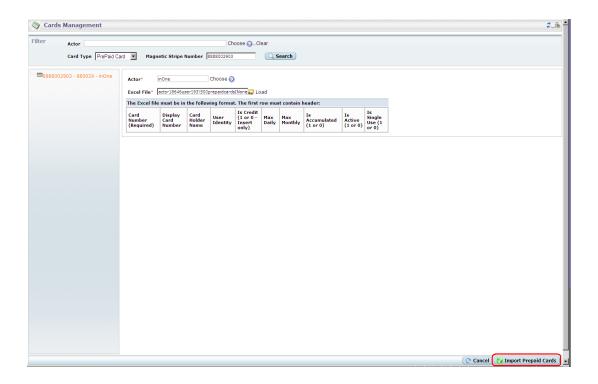


<sup>\*</sup> Must be same Actor – Can **NOT** transfer cards using Excel sheet

## Click "Load" and select the modified file to upload



## After File is loaded click on the "Import Prepaid Cards" button



Success or Failure to update card(s) will be displayed in a popup window

